

SAP® Certified

Partner Center of Expertise

Nairobi, 26th March 2019. Enterprise Information Management Solutions Limited (EIM Solutions) is pleased to announce renewal of our SAP Partner Center of Expertise (PCoE) certification from SAP for the fifth time. Following an extensive audit of our service and support organization, EIM Solutions has been verified as offering support to our customers in accordance with SAP's current technical and organizational standards.

The Partner Center of Expertise certification is a support center certification offered by the SAP® Active Global Support organization, supported by SAP's Partner Services Delivery team. It covers a partner's entire support center, including support staff, support processes and infrastructure. Certification validates that a partner's support organization fulfills the minimum requirements needed to provide high-quality support services to its customers for SAP Business All-in-One and SAP Analytics. The certification is mandatory for all partners selling, providing and delivering compliant customer support processes.

To qualify for this certification, EIM Solutions uses SAP Solution Manager as a key element of its support infrastructure and our support consultants are SAP-certified in various SAP technology and business areas.